

Who to Contact at Landauer Regarding Your Dosimetry Account

Team	Email Address	Phone	Types of Questions
MyLDR	myLDRSupport@landauer.com	800-323-8830, option 3	• myLDR functionality questions • Reset password • new user login requests
Technical/Records	CSRecords@landauerinc.com	800-438-3241	• Dose report explanation • Requests for corrected reports • Adding lifetime history • High dose inquiry
General Customer Service	custserv@landauerinc.com	800-323-8830, option 1	• Acct/subaccount maintenance • Participant and dosimeter changes • Pay Invoices • Shipment Tracking